



You can never know when an emergency will happen. **Smart911** can help you can plan ahead for one.

Smart911 is a national service that is supported by the Seattle Police Department and King County, as well as many other emergency call centers. If a call comes in from your registered number, 9-1-1 calltakers will see the information that you have provided about your family and household. **Smart911 is free.**

How do I sign up?

Smart911 allows you to create a profile for your household, which can include details such as medical history, languages used, and photos.

1. Go to **Smart911.com**
2. Create a free safety profile. It is up to you how much information you provide.
3. When you call from a registered phone number, your supplemental information will display at the call center.

seattle.gov/crime-prevention



Smart911™

What else can Smart911 do? Smart911 serves as the secure website to support additional features:

Business Security

For commercial and residential properties, **Smart911** has a counterpart that is designed for business concerns called **Rave Facility**. More info: www.seattle.gov/police/need-help/ravefacility

Swatting Prevention

“Swatting” is the act of creating a hoax 911 call of a critical incident to divert emergency public safety resources to an unsuspecting person’s residence to create an environment of fear. Seattle Police takes this very seriously. If you are worried you may become the victim of a swatting attempt, you can use the Rave Facility version of Smart911 and flag it with “Swatting Concerns” which our 9-1-1 calltakers are trained to check for and consider. More info: www.seattle.gov/police/need-help/swatting

Alert Seattle

When you sign up for **Smart911**, you can also sign up for **Alert Seattle** notifications. This is the City’s official emergency alert and notification system, and you can sign-up to receive customized alerts via text message, email, voice message and social media. alert.seattle.gov



There’s More Online

Information about all of these programs, crime prevention tips and much more available at:

seattle.gov/crime-prevention